



# SCANIA

Scania (Great Britain) Limited

[REDACTED]  
H2gogo  
The Heights  
59-65 Lowlands Road  
Harrow  
Middx  
HA1 3AW

6<sup>th</sup> July 2011

Dear [REDACTED];

In response to a request from your Mr Luff, I confirm that the following is Scania's position regarding the effect of modifications to its products during Warranty periods.

Provided that such modifications have no detrimental effect to the vehicle's legality, they will not directly invalidate the Warranty cover offered with the vehicle sale. However, should there be a failure which, in the opinion of Scania's engineers, is directly or indirectly attributable to such a modification, any claim associated to that failure would not be accepted. In the event that there be an unrelated failure during the warranty period for which Scania accepts reliability, Scania's liability would be limited to returning the vehicle to the specification as originally supplied

Yours faithfully

M. G. Palmer  
Manager – Warranties and Maintenance Control

