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A PACCAR COMPANY

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Dear [REDACTED],

DAF Warranty Cover

DAF's warranty advises that the risk of failures due to third party products and actions (be it accessories or post-production mechanical / electrical changes) rests with the operator or the producer of that third party product/service.

DAF is not in a position to test or endorse the numerous products on the market or identify the consequences of integrating other systems into the vehicle electronics.

If the third party converter has confidence in their product and the consequences of their actions it is clear they should be able to demonstrate this confidence to their customers. They should also have the insurance to back up any effect their product might have on the warranty position.

The DAF warranty does, and will continue to, exclude liability for any failures caused by misuse or abuse of the DAF product. If this were found to be the result of any after market alterations the warranty would exclude the cost of repairs. Conversely, if there is no evidence of misuse or abuse, or the failure is entirely unconnected with the use of any after market alterations/equipment DAF warranty will be unaffected.

I hope this statement clarifies the situation

Yours sincerely

A handwritten signature in blue ink, appearing to read 'S Gardner', written over a light blue horizontal line.

Simon Gardner
Warranty Operations Manager